



## GOTT AÐGENGI Í FERÐAÞJÓNUSTU

# Pledge to our customers with disabilities

- 1 We want to welcome all customers and we want everyone to feel comfortable with us.
- 2 We have carefully considered all aspects related to good access for people with disabilities and we have taken all necessary measures to meet the criteria of Accessible Tourism.
- 3 We believe that our company's premises meet at least all the minimum requirements in the criteria.
- 4 We regularly inform, train and educate our staff about accessibility in the company and how to provide service to people with disabilities.
- 5 We welcome all suggestions on how to improve access for the disabled and we will act as soon as possible to make necessary improvements.
- 6 We wholeheartedly and honestly participate in the project Accessible Tourism and we are aware of the responsibility in displaying the logo Accessible Tourism especially since it is a self-assessment scheme.

We hope that your experience will be enjoyable.  
If we can do better, please let us know.

---

Signature manager/owner

All information about Accessible Tourism can be found on [www.touristboard.is](http://www.touristboard.is)

Comments or reviews can be sent to [gottadgengi@ferdamalastofa.is](mailto:gottadgengi@ferdamalastofa.is)

Accessible Tourism is a collaboration



**HMS** Húsnæðis- og  
mannvirkjastofnun



**Ferðamálastofa**  
Icelandic Tourist Board



**Sjálfsbjörg**  
landssamband hreyfihamlaðra